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| **Information Sought** | **Contact Person** | **Position Title** |
| Cost of Attending | Mary Anne Stano | Director, Financial Aid |
| Financial Aid application requirements | Mary Anne Stano | Director, Financial Aid |
| Financial Aid availability | Mary Anne Stano | Director, Financial Aid |
| Financial Aid distribution methods | Mary Anne Stano | Director, Financial Aid |
| Financial Aid ‐ student rights and responsibilities | Mary Anne Stano | Director, Financial Aid |
| Refund Policy | Mike Mansfield | Executive Director, Financial and Auxiliary Operations |
| Terms and Conditions of Loans | Mary Anne Stano | Director, Financial Aid |
| Return of Grant or Loan Assistance | Mary Anne Stano | Director, Financial Aid |
| Loan Repayment Information | Mary Anne Stano | Director, Financial Aid |
| Withdrawal Policy | Deborah Miller | Director, Records |
| Family Educational Rights and Privacy Act(FERPA) | Deborah Miller | Director, Records |
| Academic Program ‐ current degreeprograms | Deborah Miller | Director, Records |
| Academic Program ‐ academic spaces | Helen Schneider | Associate Vice President, Facilitiesand Campus Services |
| Academic Program ‐ programs, facilities, and faculty | Lisa OberbroecklingBeth Kotchick | Associate VP for Undergraduate Academic AffairsAssociate Vice President for Graduate Academic Affairs |
| Academic Program ‐ plans forimprovement | Lisa Oberbroeckling | Associate VP for Undergraduate Academic Affairs |
| Accreditation | Tracey Frey | Assistant Vice President for Institutional Effectiveness and Academic Assessment |
| Approval and Licensing Information | Deborah Miller | Director, Records |
| Campus Crime Report | Helen Schneider | Associate Vice President for External Affairs, VP Special Asst. to President |
| Copyright Infringement | Helen Schneider | Associate Vice President, Facilitiesand Campus Services |
| Disability Services | Marcia Wiedefeld | Director, Disability Support Services |
| Fire Safety Report | Thomas Hettleman | Director Environmental Health and Safety |
| Graduation/Completion Rates | Nicole Jacobs | Director, Institutional Research |

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| **Information Sought** | **Contact Person** | **Position Title** |
| Postgraduation Employment Information | Christina Spearman | Director, Partnerships and Recruiting |
| Postgraduation, Graduate andProfessional Education | Christina Spearman | Director, Partnerships and Recruiting |
| Retention Rates | Nicole Jacobs | Director, Institutional Research |
| Student Body Diversity | Nicole Jacobs | Director, Institutional Research |
| Study Abroad | Jack Hobson | Dean of International Programs |
| Unauthorized Peer‐to‐Peer File sharing | Robert Smith | CIO & Associate Vice President of Technology Services |
| Vaccination Policies | Julie Sanz | Director, Student Health andEducation Services |

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